

## **Medical Home: Care Coordination Initiatives**

*Objective 5.2: Increase by 10% the number of individuals with Special Health Care Needs (SHCN) and their families who report receiving cross-sector care coordination, by 2030.*

### Medical Home

A medical home provides children and families with a trusted, ongoing relationship with a primary care provider or coordinated care team that delivers comprehensive, accessible, continuous, culturally responsive, and family-centered care. For children and youth with special health care needs (CYSHCN), the medical home model plays a critical role in promoting coordinated care, improving communication among providers and families, supporting care planning, and preparing adolescents and young adults for successful transitions to adult systems of care.

During FFY27, Kansas Title V will continue efforts to strengthen understanding and implementation of the medical home model across programs and partnerships. Initial activities will focus on increasing internal staff knowledge regarding the core principles and practical application of medical home approaches within CYSHCN services and care coordination. In addition, Title V will develop and disseminate accessible educational resources for families, providers, and community partners to increase awareness of the medical home model and its role in supporting coordinated, family-centered care.

By increasing understanding among both providers and families, Kansas Title V aims to strengthen engagement with primary and specialty care systems, support improved service coordination, and promote more effective, connected care experiences for CYSHCN and their families.

### Kansas SHCN Landscape Assessment: Care Coordination Focus

Understanding the current landscape of care coordination services for CYSHCN is essential to strengthening system alignment, reducing fragmentation, and improving families' access to coordinated supports across Kansas. In FFY27, the Title V CYSHCN Director will begin a landscape assessment to understand how care coordination services are currently structured, delivered, and experienced across internal Title V programs, grantees, Medicaid systems, and community partners.

This assessment will include exploring how families are evaluated for services, how care coordination activities are defined and implemented across systems, and where opportunities may exist to improve alignment and reduce duplication of efforts. Particular attention will be given to understanding Medicaid care coordination structures and comparing them with Title V care coordination practices to identify opportunities for complementary support and gap-filling.

As part of this effort, the Title V CYSHCN Director will engage families from diverse communities and regions across Kansas to understand better their lived experiences navigating care coordination systems. Questions and feedback activities will be

developed to gather family perspectives related to access, communication, unmet needs, service coordination, and barriers encountered while navigating multiple systems of care.

These FFY27 activities will establish a foundational understanding of the current care coordination landscape and inform future efforts to strengthen cross-sector collaboration, improve system navigation for families, and advance more integrated, family-centered approaches to care coordination. Given the complexity of systems and partnerships involved, this assessment is anticipated to be a multi-year effort focused on identifying existing strengths, gaps, opportunities for alignment, and areas for long-term improvement.

#### *CSHCN Systems Alignment and Integration: KS-SHCN and Medicaid Partnership*

Strong cross-sector collaboration is essential to ensuring CYSHCN and their families receive coordinated, accessible, and comprehensive services. During FFY27, the Title V CYSHCN Director and the Kansas Special Health Care Needs (KS-SHCN) Program will focus on identifying opportunities to strengthen alignment and collaboration among the many systems serving CYSHCN, including health care providers, schools, Medicaid programs, community organizations, and social service agencies.

A key priority area will be strengthening collaboration between KS-SHCN and Medicaid systems. Planned activities include exploring existing points of coordination, identifying opportunities for enhanced communication and partnership, and examining potential strategies for shared training opportunities, referral pathways, and coordinated support for families. This work will also involve identifying key stakeholders, increasing understanding of organizational priorities and processes, and assessing where improved alignment could enhance service delivery and reduce burden on families navigating multiple systems.

Although formal mapping of partnerships and system relationships has not yet been completed, FFY27 efforts will help establish the groundwork for future systems alignment initiatives. By strengthening relationships and promoting greater coordination across sectors, Kansas Title V aims to improve continuity of care, reduce service duplication, and support more seamless experiences for CYSHCN and their families.

#### *Care Coordinator Training and Workforce Development*

In FFY27, the Title V CYSHCN Director will prioritize collaborating with KS-SHCN program leadership and staff to understand better current workforce development needs, training priorities, and opportunities to strengthen care coordination practices across the program. Activities will focus on building a more consistent foundation for family-centered care coordination while remaining responsive to staffing transitions and current program capacity.

Planned activities include:

- Engaging KS-SHCN leadership and staff to identify training needs, priority content areas, and preferred learning formats;

- Participating in peer learning opportunities with other state CYSHCN programs to identify promising practices related to workforce development, care coordination, and systems integration;
- Reviewing existing resources, including the [Kansas Holistic Care Coordination Toolkit](#) and national care coordination standards, to assess their applicability for future training and technical assistance efforts;
- Identifying a limited number of priority practices, tools, or strategies that may be feasible to implement or expand within current program capacity; and
- Gathering informal feedback from care coordinators to understand better ongoing challenges, support needs, and opportunities for workforce development.

These efforts will inform the development of a more structured, sustainable, and responsive care coordination training framework in future years and support continued improvement of family-centered care coordination practices statewide.

### *Holistic Care Coordination*

The [Kansas Holistic Care Coordination Toolkit](#) was developed by the Kansas Title V team in alignment with [National Care Coordination Standards](#) for CYSHCN. It was designed to support consistent, family-centered, cross-sector care coordination practices. The toolkit includes practical resources, tools, and guidance intended to support care coordinators, program staff, and community partners in addressing the comprehensive needs of children and families.

Although implementation efforts have been limited in recent years due to staffing changes and program transitions, the toolkit remains a valuable resource for strengthening care coordination practices across systems. During FFY27, Kansas Title V will focus on reintroducing and assessing opportunities for renewed use of the toolkit in ways that align with current program priorities and operational capacity.

Planned activities include:

- Reviewing the Holistic Care Coordination Toolkit to assess current relevance, identify opportunities for refinement, and ensure alignment with current care coordination practices and family needs;
- Reintroducing the toolkit to KS-SHCN staff and exploring opportunities to support greater consistency in care coordination approaches;
- Identifying low-burden strategies for incorporating toolkit components into onboarding activities, staff training, technical assistance, or partner engagement efforts;
- Sharing toolkit resources with select partners, including Assuring Better Child Health and Development (ABCD) and other Title V-related grantees and collaborators, as opportunities arise; and
- Gathering informal feedback from staff and partners regarding usability, relevance, and potential future improvements.

These efforts will help determine the toolkit's role in supporting a more coordinated and consistent approach to care coordination across Kansas Title V and partner systems, while informing future implementation and workforce development efforts.